

Return Policy

10-8 Duty Gear has a 30-day returns and exchanges policy. You may return your merchandise to 10-8 Duty Gear within 30 days upon the receipt of your product. Refunds will be applied to original credit card used at the time of purchase.

Postage will only be refunded on returns due to defective merchandise or an error in shipping. Postage will not be refunded on returns due to personal dislikes or sizing problems. In the event that the style being returned is no longer available for exchange, a product of equal value may be ordered.

10-8 Duty Gear will only honor returns on orders placed directly with 10-8 Duty Gear. 10-8 Duty Gear will only honor the exchange of product purchased from an authorized dealer. Exchange must be for the same product, or a product of the same value. In the event that the retail store where you purchased the item is no longer in business or reachable, 10-8DutyGear.com will exchange the merchandise for that of equal value. 10-8DutyGear.com does not accept returns or exchanges from purchases made outside the United States. Shipping charges will only be covered by 10-8 Duty Gear in the event of a return or exchange of a defective product, or a shipping error.

Gifts may be exchanged only if original hangtags are attached and the product has not been washed or worn. In the event that the style being returned is no longer available for exchange, a product of equal value may be substituted instead.

Please be sure to follow washing and handling instructions carefully as 10-8 Duty Gear does not give returns or exchanges due to mis-washing of products.

To Make a Return or Exchange

- 1.) Call us at 703-359-6900 to obtain an RA (Returns Authorization) number.
- 2.) Write this number on the outside of the package you are shipping back to us.

We recommend using UPS to ship your return. If sending regular mail we recommend insuring the package. Mail returns to:

10-8 Duty Gear
8245-L Backlick Road
Lorton, VA 22079