

10-8 Duty Gear Return/Exchanges Policies

10-8 Duty Gear will accept **RETURNS within *10* days of the original purchase date**. All returns must have the original receipt and all original product labels and product packaging. **Returned Items/Products must be in the original “new” condition.**

10-8 Duty Gear will accept **EXCHANGES for similar/like items within *30* days of the original purchase date**. All Exchanges must have the original receipt and all original product labels and product packaging. **Exchanged Items/Products must be in the original “new” condition.**

****RETURNS/EXCHANGED items shall be in the original “new” condition and with all product labeling and all original product packaging. Returns after 10 days from the date of purchase will be given store credit only. No credit will be given for returns presented after 30 days from the Original purchase date.**

All Returned /exchanged items outside of the above stated period shall be directed to the product manufacturer.

Batteries

10-8 Duty Gear will only accept battery returns/exchanges within 15 days from the original purchase date. All battery returns must have the original receipt. No battery returns will be accepted after the initial 15 days.

Batteries that are returned or exchanged must not show any signs of unusual wear and tear. An example of unusual wear and tear would be damage to the protective covering, or signs that the battery has been dropped, or has been inserted into a battery charger incorrectly.

Fire Arm Sales

10-8 Duty Gear will not accept returns and/or exchanges on Fire Arm Sales.